



arlo™

Arlo Pro Quick Start Guide



What's Included



Base station



Base station AC power adapter



Ethernet cable



Arlo Pro Wire-Free camera



Rechargeable battery



Camera power adapter cable



Camera AC power adapter



Magnetic wall mount



Mounting screws



Outdoor mount plate



Outdoor mount

1 Insert the Battery Into Your Camera

- a. Unlock the battery compartment by pressing and holding the latch.
- b. Gently pull the battery door back to open the compartment.



- c. Align the battery contacts.
- d. Insert the battery.



- e. Close the battery door.

Note: The Arlo Pro battery is fully charged when it leaves the factory.



2 Get the App

For the best experience, download the Arlo app for your smartphone by scanning this QR code or searching for Arlo in the app store.



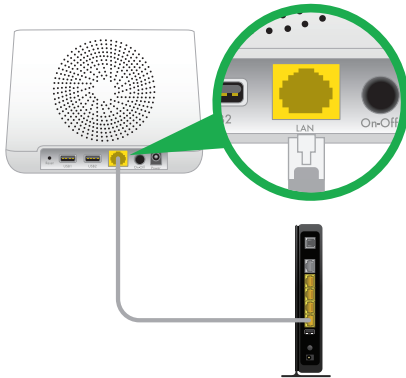
<https://arlo.netgear.com>



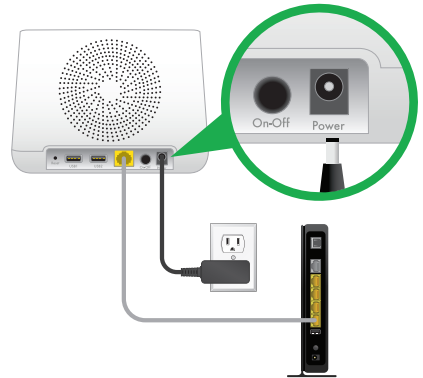
Note: If you already use the Arlo app, make sure that you are using the latest version. To find out if an update is available, go to the app store and search for Arlo.

3 Connect Your Base Station to the Internet

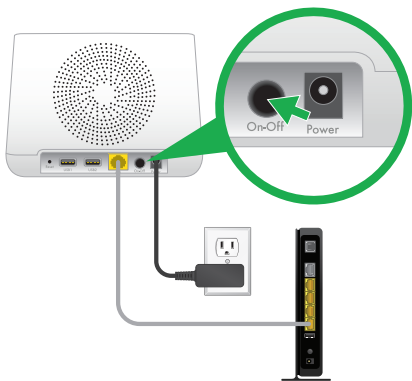
- a. Connect the base station to your router using an Ethernet cable.



- b. Connect the base station AC adapter to your base station and plug it in.



- c. Turn the base station on by pressing the **On-Off** button.



The Power LED and Internet LED on the front of the base station light green in about two minutes.



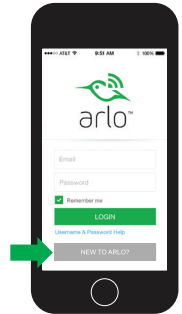
4 Get an Account

➤ To create a new Arlo account:

- a. Launch the Arlo app from your smartphone, tap the **New to Arlo?** button, and tap **Arlo Pro**.
If you are using a computer, visit arlo.netgear.com.
- b. Follow the onscreen instructions.

➤ To add an Arlo Pro camera to an existing Arlo account:

- a. If you already set up an Arlo account, log in, and tap or click **Add Device**.
- b. Follow the onscreen instructions.



5 Sync Your Cameras With the Base Station

- a. Bring the camera within 1 to 3 feet (30 to 100 centimeters) of the base station.

Note: Cameras must be synced one at a time.



- b. Press the **Sync** button on the top of the base station for about two seconds and then release the button.



- c. Wait for the Sync Status LED to blink green.
- d. Press the **Sync** button on top of the camera for about two seconds and then release the button.



A blue LED on the camera blinks slowly when the sync process starts. The blue LED blinks rapidly to confirm syncing.



The camera is ready for viewing.

The LED blinks amber if the sync is not successful. You must repeat the sync process.

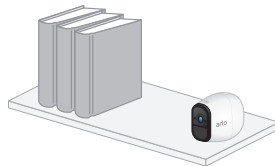
Syncing more than one camera?

Go to Page 9 and repeat steps 5a through 5d for each camera.

6 Place or Mount Your Cameras

You can place your camera on a shelf or other flat surface, or you can mount it to the wall.

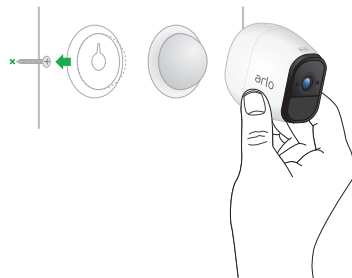
Tip: Use the Arlo app in Position mode (found in Camera Settings) to help aim the camera.



➤ To mount your camera to the wall:

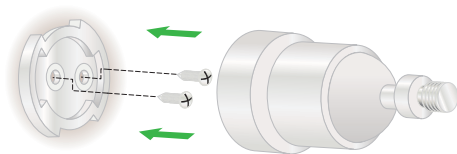
Fasten the mounting screw into the wall, and hang the magnetic mount from the screw.

If you're mounting the camera to drywall, be sure to use the plastic drywall anchors that are provided.

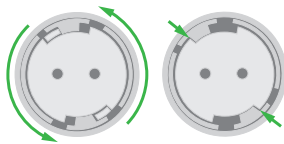


➤ **To mount your camera outdoors:**

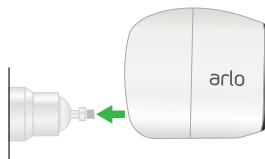
1. Fasten the mounting plate to the wall using the included screws.



2. Attach the mount to the plate.



3. Attach the camera to the mount.



4. Press the camera towards the mount and adjust the camera position.

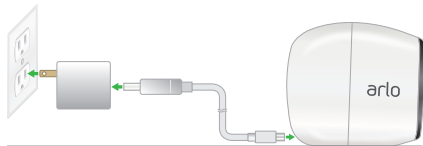


7 Charge Your Arlo Pro Battery

The Arlo Pro battery is fully charged when it leaves the factory.

➤ To recharge the battery:

- a. Place the camera indoors.
If you are using the camera outside, bring it inside while charging the battery.
- b. Connect the power adapter cable to the camera power adapter.
Note: You must use an Arlo Pro power adapter and cable to charge the battery.
- c. Connect the other end of the adapter cable to the camera.
- d. Plug the power adapter into an electrical outlet.



The camera LED lights solid blue when the camera battery is fully charged.



You're Done!





Congratulations! Your Arlo System is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit <https://www.arlo.com/support/>.





Base Station LED Guide







Power

-  **Green**
The base station is powered on.
-  **Blinking green**
A firmware update is in progress. **DO NOT TURN OFF THE BASE STATION OR CAMERAS.**
-  **Amber**
The base station is booting.
-  **Off**
The base station is powered off.

Internet

-  **Green**
The base station is connected to the Internet.
-  **Blinking green**
The base station is sending or receiving data over the Internet.
-  **Amber**
The base station is connected to the router but did not establish an Internet connection.
-  **Off**
The base station is not connected to your router.

Camera

-  **Green**
Cameras are connected to the base station.
-  **Blinking green**
The base station is attempting to sync with a camera.
-  **Blinking amber**
A camera is too far from the base station. Signal strength is weak.
-  **Off**
No cameras are detected.

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Compliance

For the current EU Declaration of Conformity, visit
http://kb.netgear.com/app/answers/detail/a_id/11621/.

For regulatory compliance information, visit
<http://www.netgear.com/about/regulatory/>.

NETGEAR®

350 East Plumeria Drive
San Jose, CA 95134, USA

CE NETGEAR INTL LTD
Building 3, University Technology Centre
Curraheen Road, Cork, Ireland

February 2017



201-21570-01